

Broken Chains Christian Counseling, Inc.  
PERSONAL INFORMATION FORM

PRIMARY PERSON RECEIVING COUNSELING: \_\_\_\_\_

The name you'd like to go by: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ City \_\_\_\_\_ ZIP \_\_\_\_\_

D.O.B: \_\_\_\_\_ SOCIAL SECURITY #: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_ CELL PHONE #: \_\_\_\_\_

HOME PHONE #: \_\_\_\_\_ WORK PHONE #.: \_\_\_\_\_

I GIVE PERMISSION FOR BCCC TO SEND REMINDER CALLS BY WAY OF: (PLEASE CIRCLE)  
TEXT or EMAIL

EMERGENCY CONTACT: (name, phone & relationship) \_\_\_\_\_

MARITAL STATUS:

Never Married: / Divorced Since: \_\_\_\_\_ / Widowed Since: \_\_\_\_\_ Married Since: \_\_\_\_\_

Other: \_\_\_\_\_

EMPLOYER: \_\_\_\_\_ Occupation: \_\_\_\_\_

Highest level of Education: \_\_\_\_\_

Spouse/Partner's Name: \_\_\_\_\_ Occupation: \_\_\_\_\_

RELIGIOUS AFFILIATION: \_\_\_\_\_ Currently active? \_\_\_\_\_

HOW DID YOU HEAR ABOUT US? \_\_\_\_\_

**AHCCCS PATIENTS ONLY**

Do you have a case manager \_\_\_\_\_ Yes \_\_\_\_\_ No If yes Name, Phone # \_\_\_\_\_

It is mandatory that case manager be listed on Release of Patient Information Sheet. (pg.8)

INSURANCE INFORMATION

PRIMARY HEALTH INSURANCE PLAN: \_\_\_\_\_

Policy Holder's Name: \_\_\_\_\_

Policy Holder's D.O.B: \_\_\_\_\_ Policy Holder's Social Security #: \_\_\_\_\_

Health Plan ID: \_\_\_\_\_ Group ID \_\_\_\_\_

My signature is in agreement that all the above information is correct and if insurance info. is given,  
my signature gives Broken Chains Christian Counseling Inc. (BCCC) permission to use all  
information needed to bill my insurance.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**BROKEN CHAINS**

**CHRISTIAN COUNSELING Inc.**

13000 N. 103<sup>rd</sup>. Ave. Suite 79

Sun City, Az. 85351

Office (623) 533-5138

Fax (623) 533-4271

**FINANCIAL POLICY**

First Name

Middle Initial

Last Name

\_\_\_\_\_

Thank you for choosing **BROKEN CHAINS CHRISTIAN COUNSELING (B.C.C.C.)**: as your health care provider. Please carefully read each statement and sign below. This policy has been put in place to ensure that financial payments due are recovered to allow us to continue to provide quality care for our patients. It is important that we work together to assure that payment for services is as simple and straightforward as possible. Our practice manager will be glad to discuss these policies with you.

- 1) I understand that if I do not have my insurance card, referral, and or co-payments, that my appointment may be rescheduled until such time that I can provide the required documents or payments.

Initials: \_\_\_\_\_

- 2) I understand that **B.C.C.C.** will collect all co-pays at the time of visit and any deductibles and coinsurance up to an amount equal to payment in full for the planned procedure code. Payment in full and expected coinsurance payment responsibility are determined by the anticipated billing code(s), details of your insurance policy, and agreement between your insurance company and **B.C.C.C.**

Any over-payment to your account will be refunded to you at your request after payment and / or remittance has been received from your insurance company

Initials: \_\_\_\_\_

- 3) I understand that a \$25 service fee will be added for any checks returned for any reason and I will be responsible for payment of this fee and the amount of the returned check. NSF checks must be redeemed with certified funds (cashier's check, money order, or cash.)

Initials: \_\_\_\_\_

- 4) I understand that if I am unable to make a scheduled appointment, I need to contact **B.C.C.C.** at least 24 hours before my scheduled appointment time. Due to a high demand for appointments, missed appointments prevent us from

scheduling appropriately and keep others in need of counseling from being seen. After the second missed appointment. A \$50 FEE WILL BE ASSESSED FOR ALL MISSED APPOINTMENTS NOT CANCELED WITH AT LEAST 24-HOUR ADVANCED NOTICE

Initials: \_\_\_\_\_

- 5) I understand that if my account is not paid full within 90 days of a statement date, a 35% collection agency processing fee will be added to the outstanding balance. No additional appointments will be made until they are brought current.

initials: \_\_\_\_\_

- 6) B.C.C.C. will allow 60 days from the date of filing for my Insurance company to process or pay a claim. State law allows Insurance companies operating in the state no more than 60 days to process claims. It is my responsibility to provide my Insurance company with requested information needed to process a claim for services. It is also my responsibility to notify B.C.C.C. If there is any change in my insurance coverage, residence, or phone number. ULTIMATELY, IT IS UP TO ME TO KNOW MY INSURANCE BENEFITS.

INITIALS: \_\_\_\_\_

**I have read and agree to all the provisions of the above financial policy. I understand that I am ultimately responsible for all professional fees incurred for professional services performed by the counselor.**

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Signature of Responsible Party

Date

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Printed name of responsible party

Relationship to Patient

## FINANCIAL POLICY

All payments including copays and deductibles are due prior, or at the time of session. BCCC will file your insurance claims. However, if any information was given in error this may cause your claim to not be paid. BCCC will then look for corrective information to assure payment. If after 30 days, claims continue to be denied, then counseling services will be interrupted until billed balances are paid in full.

Below are the rates for PRIVATE PAY clients for 45-60 minute hour sessions an rates for SERVICES NOT COVERED by most insurances:

### Initial Intakes

(Doctorate Level) ie; PhD, Psy D	\$200.
(Licensed Master's Level) ie; LCSW, LPC, LMFT	\$170.
(Associate Master's Level-Needing Supervision) ie; LAC, LMSW, LAMFT	\$130.

### Follow Up Sessions

(Doctorate Level) ie; PhD, Psy D	\$170.
(Licensed Master's Level) ie; LCSW, LPC, LMFT	\$150.
(Associate Master's Level-Needing Supervision) ie; LAC, LMSW, LAMFT	\$100.

### Tele Communications/Video Counseling (1 Hr)

(Doctorate Level) ie; PhD, Psy D	\$225.
(Licensed Master's Level) ie; LCSW, LPC, LMFT	\$175.
(Associate Master's Level-Needing Supervision) ie; LAC LMSW, LAMFT	\$125.

### Tele Communications/Video Counseling (30 Minutes)

(Doctorate Level) ie; Ph D, Psy D	\$125.
(Licensed Masters Level) ie; LCSW, LPC, LMFT	\$100.
(Associate Master's Level-Needing Supervision) ie; LAC LMSW, LAMFT	\$70.

**(There is no charge for brief telephonic phone conversations with your Therapist under 5 minutes)**

Photocopies of Medical Records (Administration Fee)	\$10.
Return Check Fee	\$25.

## Financial Policy Continued

### Late Cancel / No Show Policy for Counseling Appointments:

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another client from getting much needed treatment.

If any appointment is not cancelled at least 24 hours in advance you will be charged a fifty dollar (\$50.) fee; this will not be covered by our insurance company.

*\*Exceptions may be decided at the discretion of our provider.*

### COURT APPEARANCES

\***IN PERSON COURT APPEARANCES** regardless of time spent at court will be charged \$900.

\***TELEPHONIC COURT APPEARANCES** regardless of the time on phone will be charged \$450.

\*This includes review of records and travel time if applicable. Payment is due in full one week prior to court to give BCCC ample time to cancel and reschedule appointments.

**DISABILITY PAPERWORK** is done at the time of the session at No charge. Otherwise, a one hour self pay fee will be charged at \$90 payable prior to being faxed.

I have read and understand this policy and will honor guidelines of this policy.

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Signature

Date

Broken Chains Christian Counseling, Inc. (BCCC)  
*CONFIDENTIALITY  
AGREEMENT*

The law protects the confidentiality of communication between clients and mental health professionals. Information can normally only be released about you to others with our written permission, though there are some exceptions you should be aware of:

- When there is suspected abuse of a child, elderly person, or disabled person.
- When it is your Therapist's professional opinion that you are in danger of harming yourself, another person, or are unable to care for yourself.
- If you report to your Therapist that you have intentions of physically hurting someone, your Therapist is required to inform that person of your intentions and notify the proper authorities.
- When the information is required by your insurance carrier for BCCC to be reimbursed for services provided or for quality management services.
- Your Therapist may disclose your information to other BCCC licensed Therapists for supervision, consultation, or to coordinate services if you or your family members are seeing Therapists in this office.

*PATIENT BILL OF  
RIGHTS*

- Receive high-quality service.
- Be Treated with respect and courtesy
- Have your information kept private and confidential except as described in B.C.C.C.'s privacy statement
- Be listened to and have staff work with you to address your concerns and needs
- Receive service in offices that are safe, clean and accessible
- Get information and support to help you make decisions to improve your situation
- Be served without discrimination
- Discuss with staff any questions or complaints that you may have
- Request a change of counselor's if there is another counselor available who can address your issues

**This is what we ask from you**

Treat the staff and others at Broken Chains Christian Counseling INC. with courtesy and respect  
Let Broken Chains Christian Counseling know 24 hours before if you cannot come to an appointment

*INFORMED  
CONSENT*

I, the undersigned voluntarily consent to participate in psychotherapeutic counseling services provided by BCCC. I understand that I may withdraw from therapy at any time. I have received a copy of my rights.

With my signature I agree with all the above:

Signature of client or legal guardian \_\_\_\_\_

Please print Name \_\_\_\_\_

Date \_\_\_\_\_

Broken Chains Christian Counseling Inc.

**LEGAL HISTORY**

Is this counseling mandatory?  Yes  No If Yes, please explain \_\_\_\_\_

Are you a United States Citizen?  Yes  No

Have you ever been arrested or been involved as a victim of legal dispute for any reason  Yes  No

**Alcohol, Drug legal History**

Drug related, for any reason  Yes  No If yes please give dates and explanation: \_\_\_\_\_

DUI? \_\_\_\_\_

**History of DOMESTIC VIOLENCE** \_\_\_\_\_

History of being a Perpetrator of Domestic Violence \_\_\_\_\_

History of Domestic Violence Victim \_\_\_\_\_

Other Legal History? \_\_\_\_\_

Child Custody Dispute History \_\_\_\_\_

Fraud, Felony or Misdemeanor Other than driving \_\_\_\_\_

Sexual Crimes \_\_\_\_\_

Indecent Exposure \_\_\_\_\_

Have you ever been imprisoned, incarcerated or confined for any reason?  Yes  No  
If yes please give dates and explanations \_\_\_\_\_

Have you ever been petitioned against your will because you were deemed a danger to self or others?  
 Yes  No If yes please give dates and explanation \_\_\_\_\_

Do you have a crisis plan or a PSYCHIATRIC ADVANCED DIRECTIVE in place?  Yes  No

Would you like information on Psychiatric Advanced Directives?  Yes  No If Yes was this info given  
to you?  Yes  No \_\_\_\_\_ **Staff Initials**

**Barriers to Treatment**

Are there any spiritual or religious barriers which could affect treatment? \_\_\_\_\_

Are there any medical problems which may affect treatment? \_\_\_\_\_

Any other barriers affecting treatment? \_\_\_\_\_

Are you currently utilizing community resources? If so, please list. \_\_\_\_\_





Broken Chains Christian Counseling, Inc. (BCCC)

**PERSONAL HISTORY**

Listing of relationships and support systems

Name	Age	Relationship (Spouse, Son, Daughter, Other)	Living with you Y/N

Number of previous marriages: \_\_\_\_\_

**\*\* LIST OR DESCRIBE WHAT CHANGES YOU WANT TO MAKE WHILE IN COUNSELING AND WHAT YOUR CONCERNS ARE:**

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What causes the problem(s)? \_\_\_\_\_

When did it start? \_\_\_\_\_



Broken Chains Christian Counseling, Inc. (BCCC)

**TREATMENT HISTORY:**

Have you ever received counseling for any reason? (if yes, please list when and why)

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Have you ever been hospitalized for a psychiatric reason? (if yes, please list when and why)

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Have you ever been hospitalized for medical issues? (if yes, please list when and why)

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Have you ever received treatment for Drugs or Alcohol? (if yes, please list when and why)

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Have you ever attended any self-help groups as AA, CODA, OA, etc.?

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Broken Chains Christian Counseling, Inc. (BCCC)  
SUBSTANCE ABUSE HISTORY

Do you or have you ever had a substance abuse problem? \_\_\_ No \_\_\_ Yes \_\_\_ in the past

If yes, or in the past, please explain what type of drug and how you used i.e. drank, snorted, smoked, IV, etc.

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The duration of use and at what age did you start using? \_\_\_\_\_

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Most recent time using \_\_\_\_\_ Type of drug: \_\_\_\_\_

The amount used: \_\_\_\_\_ Have you ever overdosed on drugs or alcohol? \_\_\_ No \_\_\_ Yes

(if yes, how many times?) \_\_\_\_\_ Dates of overdose, and what happened? \_\_\_\_\_

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Was any of your overdoses intentional? \_\_\_ No \_\_\_ Yes (if yes, please explain) \_\_\_\_\_

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**FAMILY USE:**

Is there a family history of substance abuse? \_\_\_ No \_\_\_ Yes (if yes, please explain) \_\_\_\_\_

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Do you believe someone in your family, or someone you care about might have substance abuse problems? \_\_\_ No \_\_\_ Yes (if yes, then who, and how does their use affect you?) \_\_\_\_\_

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ALCOHOL RELATED EXPERIENCES WITHIN THE PAST YEAR: (circle all that apply)

Binges      Job problems      Physical withdrawal      Arrests      Assaults

Hangovers      Blackouts      Medical complications      DUI      Detached and numb

Other: \_\_\_\_\_

*Thank you for filling out your intake form. Is there anything else you would like us to know?*